

We provide our own 24 hour emergency cover, during which 2 veterinary surgeons are always on call. However, since we are not a hospital facility, the following information aims to help clarify the care your pet will receive.

- There is not a member of staff present overnight.
- All in-patients are routinely given a check at the end of the normal opening hours. This is carried out by a veterinary nurse and/or a veterinary surgeon.
- The duty vet is responsible for care of the patients overnight.
- If the duty vet is different from the vet in charge of the case, then the case details and specifics are handed over prior to the vet in charge leaving.
- Each patient has a personalised hospitalisation sheet, detailing the requirements through the night.
- All in-patients are checked throughout the evening and overnight by the duty vet.
- The frequency and timing of these checks will be based on the condition of each individual patient.
- Telephone updates during the night are made where appropriate but are not routine.
- The following day from 8am patients will be checked by a veterinary nurse and a vet. During the weekend, care is provided solely by the duty vet.